

Sense Lite

Sense Lite is your first step into call recording.

It is plug & play with minimal set up. Start recording calls within minutes. Sense Lite captures inbound and outbound calls, keeping your communications compliant with GDPR, MIFIDII & PCI DSS regulations.

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Sense Lite

This is our entry level product that will introduce your business to Sense and, we trust, will help you to grow your business with the Sense Range. The product, using Sense Essentials, provides you with the ability to record all SIP calls in and out of your organisation. You can search for calls by dialled number, caller's number, date and time length and any notes that you have added to the call (some of the fields can be customised in line with your need). All calls stored by the system are encrypted, cannot be tampered with, and are compliant with GDPR regulations. We believe that this product will likely provide your business with the most cost-effective solution in terms of storing your calls in a compliant way.

“Some organisations offer free call recording but make no commitment to long term storage which may come at a price

Sense Lite will enable you to record and store your recordings in a compliant way for less than 55p a day”

Other features can also be added, such as PCI Credit Card compliance, which will enable your business to take credit payments in a compliant manner.

Let us help you to grow your business with our solutions.

Key Features



Live Call Analytics

Live Call Analytics allow you to view and react to real time data from all calls coming in and out of your business. It's the perfect tool to get both a snapshot view of current communication activity and be able to quickly react to any situation.



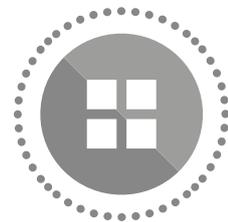
Optional PCI Credit Card Compliance

To prevent fraud and theft, the PCI Security Standards Council states that a company taking credit card numbers must comply with data storage rules. For customers who require PCI compliance please get in touch.



Secure Encrypted Recordings

The protection of data is mission critical for every business. Our Sense range has been built to the highest security standards, not only making it compliant with regulation, but goes much further to protect your data. End to end protection of your calls comes as standard with Sense, whatever the size of your business.



Summary of Features

Main Features

- + High quality automatic stereo recording for up to thousands of calls
- + Records all SIP calls via trunk lines, compatible with all telephone systems
- + Record IP Extensions (SIP)
- + Compressed and encrypted recordings
- + High quality stereo recording and playback
- + Easy to read user client user interface for quick search capability
- + Stand alone or playback from any PC on the LAN
- + Search by Caller ID (where presented) and individual DDI
- + Search by dialled number, date, time, duration, channel and notes
- + Live Channel wallboard feature
- + Playback of Live calls
- + English and German languages
- + User management
- + Recording rules based on call direction
- + Recording rules based on extensions (Sip extensions only)
- + 60,000 hours of recording capacity

Sense Compatibility

- + SIP Trunk Recording
- + Extension side VoIP recording (SIP)

Options

- + PCI - mute recording for PCIDSS

Windows Compatibility

- + Windows 10 Pro 64-bit

